

	Shipping & Receiving Hours and Traffic Pattern	Issue Date: 1/29/21
		Version: B
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		Last review: 10/06/21

All Truck Deliveries and Pick-up can be scheduled by calling our Customer Service department: **951-256-9927** or you may request an appointment by email: [drivercheckin@vegfresh.com](mailto:drivercheckin@vegfresh.com). Deliveries may also be scheduled on the web at: [www.etalixtraffic.com](http://www.etalixtraffic.com) (instructions on page 2).

Hours:	Monday-Friday	Saturday	Sunday
<b>Receiving</b>	Open: 23:00-16:00 Closed: 16:00-23:00	Open: 23:00(Fri)-13:00 Closed: 13:00-2400	Closed
<b>Shipping</b>	Open: 0:00-21:00 Closed: 21:00-24:00	Open: 23:00(Fri)-16:00 Closed 16:00-24:00	Open 05:00-12:00

Please be prepared to provide the following information:

- **Customer Name (or who is Veg-Fresh Cross Docking for?)**
- **PO #:** Customer PO # will be used for the appointment
- **Vendor / Shipper Name:** Vendor of record / Seller of product
- **Carrier Name:** Carrier hired to transport product
- **Date of Delivery:** Request a date for delivery
- **Pallet Quantity:** Provide a pallet quantity to be delivered
- **Email Address for Confirmation:** Provide all emails to receive confirmation

Appointments can be made up to 24 hours prior to scheduled arrival and changed up to two hours prior to appointment time. Upon completion you will be provided a confirmation number.

**All carriers must arrive with their confirmation number to Veg-Fresh Farms 1400 West Rincon St., Corona, CA 92880**

- Enter the site from the East making a left turn onto Alcoa Street.
- Exit the site by turning left (West) onto Rincon Street.
- If there is a hold up on the street, please stay in your cab.
- Traffic rules are well marked. Please follow posted signage.

**There is NO parking on Alcoa or Rincon Street.  
IF YOU PARK ON THESE STREETS, YOU WILL GET A TICKET!**

- The nearest truck parking is 4265 East Guasti Rd., Ontario, CA.

Failure to make an appointment will result in a \$150 fee to be paid by the driver upon arrival. Trucks arriving more than one hour past appointment time will incur a fee of \$100 paid by the driver upon arrival.

**Web Scheduling:**

All Deliveries can be scheduled by using the [www.etalixtraffic.com](http://www.etalixtraffic.com) website

Go to [www.etalixtraffic.com](http://www.etalixtraffic.com)

- If you are already utilizing this site, you will just need to request access to our location
- If you are **not** already using this site, you will need to “Register” as directed on the site.

**Once you have completed the registration, we will receive your information. We will verify and approve your carrier:**

- Each user from your scheduling department will need to register their own user information.

**Once you have been approved:**

- Log into [www.retalixtraffic.com](http://www.retalixtraffic.com)
- Go to “Web Scheduling”
- *“Make a live appointment”*

